

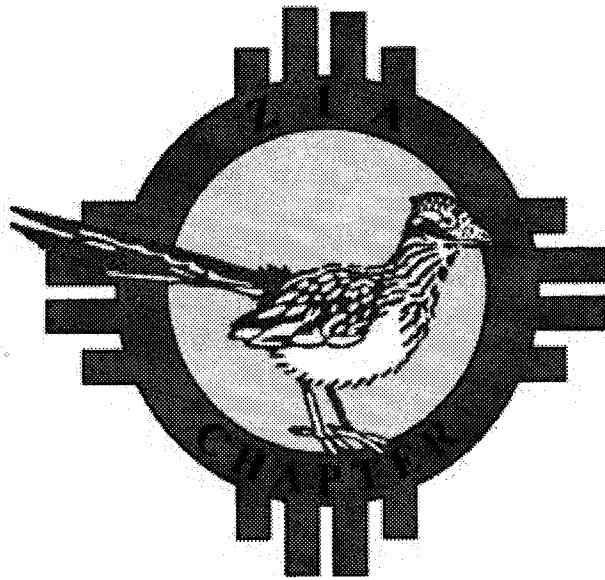
ZIA CHAPTER

A MEMBER CHAPTER OF THE

PARALYZED VETERANS

OF

AMERICA



41ST ANNUAL REPORT

FOR

FISCAL YEAR 2008

OCTOBER 1, 2007 - SEPTEMBER 30, 2008

**Zia Chapter
Paralyzed Veterans
of
America
Board of Directors
as of September 30, 2008**

**President - Lindol Hill
Vice President - Ron Gattas
Secretary - Kevin Dailey
Treasurer - Curtis Case**

**Directors
Marcus Burkhardt
Jim Hay
Jim Payne
Paul Stapleton**

President

Hospital Liaison

By Lindol Hill

As I do this FY Report the calendar year of 2008 is almost gone and it seems time is moving along fairly fast. I have tried to put more emphasis on medical treatment this year because I feel it is the most important issue for Zia Chapter members. Proper treatment in a timely manner can enhance quality of life for members. This is submitted to cover President and HLO duties.

Travel has been made to CBOCs located in Gallup, Farmington, Las Cruces, and Santa Fe. Travel was also made to EL Paso Outpatient Clinic in El Paso and to Big Springs, TX VA Hospital.

The following issues were discussed at SCI Unit meetings and/or VAMC Directors meetings during this year: Enhanced Use Facility, Smoking Shelter in SCI Courtyard, Needed storage area for SCI Unit, High Speed Internet for Ham Radio Shack in Courtyard, Manning in all areas of SCI Unit, Driver Training and Back up instructor, Additional clerk in SCI Unit, Acuity Levels in SCI, CBOCs manning, equipment and space, A/C problems in SCI Unit, Hub & Spokes Training and Conference, Issuing Prosthetics Card, Wheelchair Repair Shop, Therapy manning, Shingles Shot, Flu Shot, Salary for SCI Employees, Infections on SCI Unit, Respite Care in SCI Unit, Linen Problems, Annual Evaluations for SCD patients, No VISN 18 meeting in quite awhile, Retention Bonus for SCI Personnel, Finger Tip Blood Draw Machine, Increasing beds and space for SCI Unit, Space for Zia Chapter and National Service Office on SCI Unit as provided at other SCI Units, VA Budget, and Unresolved Issues listed on National SCI Site Team Report. Very few of these have really been resolved and we have to keep at them.

The Board of Directors has approved an addition to the Zia Chapter Building and we hope to get started soon on the addition. We have provided with volunteer assistance cook outs each month or dining in at the SCI. We provide a Thanksgiving Lunch and Christmas Dinner at the SCI Unit in November and/or December instead of normal cook outs/dining in. We also provide BINGO each month and have greatly improved the prizes. We also had an ice cream social over the 4th of July holiday period at the SCI Unit. We have a General Membership Meeting the last work day of September each year and everyone is invited. We also hold a Christmas Dinner every December and all Zia members are invited. Members are called on birthday if we have good phone number.

We have assisted the ALS Walk in September each year for 3 years, we have been present at Veterans Day activities, attended the National Mid Winter BOD, Zia BOD and Management Meetings, Navajo Training Conference on VA Benefits, State Legislation, Zia budget, transportation, fund raising, election committee meetings, and Balloon Fiesta activities by Zia. Have submitted articles for the Zia Newsletter known as Roadrunner. I think this shows we are busy at Zia in behalf of members.

Membership

As of September 2008, Zia Chapter, PVA had on it's rolls 312 Service Connected Members and 274 Non-Service Connected Members. We showed a total membership of 586.

Chapter Administration

Zia Chapter, Paralyzed Veterans of America maintains an office at 833 Gibson Blvd, SE, Albuquerque, NM 87102. Hours of operation are Monday through Friday, 8:30am - 4:30pm. Board of Directors/Membership Meetings are held monthly, with several membership events held throughout the year. The Annual General Membership Meeting was held September 30, 2008. At the close of the fiscal year, staff consisted of two full time employees. There was an active volunteer base of 21 volunteers, excluding volunteers providing service at the Albuquerque VAMC in the name of Zia PVA.

Service/National Service Office

The service office is very active in attending all the meetings that are scheduled which includes the monthly BOD meeting; monthly SCI Chief meeting; VARO Director meetings and every other month the VAMC Director meetings. The quarterly NM VA Health Care System Veterans Advocacy Management Council meetings are also attended. When there is a scheduled VISN 18 MAC meeting we are also in attendance. Each month an article of interest is written for the *Zia Roadrunner*. The service office supports the Zia Chapter projects and attends chapter functions and assists when help is needed. We assisted by working at the Balloon Fiesta booth, PAW events, some monthly SCI BBQ's and took part in the ALS walk.

Travel was a big part of the vocabulary in the service office this past year as Jean Dougherty was TDY to Palo Alto SCI Center for a week at a time every month since December 2007. This was due because there was not a NSO in the office. Richard Martinez also traveled to the El Paso Clinic to train the new VLO, Leticia Jackson. With Richard's guidance in doing outreach Leticia got an appointment for Richard to speak at the Wounded Warrior Project for the veterans at Ft Bliss. Richard is now listed as a speaker on their orientation days. PVA is the only service organization represented and invited to speak.

The visiting of CBOC's continues with the Chapter Liaison Officer. We have started on revisiting the CBOC's that were visited two years ago which were Santa Fe, Gallup and Farmington. This has been a wonderful experience as we can see the difference of how we have been accepted on these trips and feel that we are helping the staff by listening to them about their problems and writing up the report to the hospital director. Also we traveled to El Paso to visit the VA Clinic and stopped by Las Cruces CBOC for a visit. We also added going to Big Springs, TX this year. We got permission to visit Hobbs CBOC from the hospital director so that will be on our list for next year.

In June, we had an intense two-day training for benefit counselors from the Navajo Nation. This training was set up with the assistance from some PVA National staff and NSO from Arizona. It was attended by 18 people from the Navajo Nation.

From April to the end of August the Albuquerque Service Office was a training site for the NSO that was selected to work in the Palo Alto SCI Center. Besides working in the VARO the trainee was also taking care of the patients at the SCI Center.

The National Service Office, consisting of Jean Dougherty, Sr. Benefits Advisor, Richard Martinez, NSO, and Ester Cordova, Sr. Secretary, always work in the best interests of the membership and their dependents. We will strive for the best outcomes in healthcare and other benefits.

Total # of Clients.....	38
Total # of Target Clients.....	24
Total # of Non-Target Clients.....	14
Total # of Client Visits.....	432
Total # of Medical Care Conferences.....	70

Total # of Notices of Disagreement Filed.....	22
Total # of Claims Filed.....	384
Total # of C-Files Reviewed.....	69
Total # of Medical Files Reviewed.....	30
Total Dollar Award Amount.....	\$2,194,674.00

Fund Raising

Fund Raising efforts during Fiscal Year '08 consisted of the sale of Zia memorabilia, the first annual Charity Bass Team Tournament, several raffles, and participation in the Albuquerque International Balloon Fiesta.

Communication

The *Zia RoadRunner*, the monthly newsletter, provides the primary means for communicating information to our membership and others interested in Zia PVA. The chapter website, www.ziapva.org, has been undergoing a face-lift. It provides information on the chapter, its programs and management, as well as providing helpful links for our membership. We continue to use direct mailings as needed to inform members of upcoming events or specific issues which may affect them.

An off-shoot of both the Communication and Membership programs has been our One-to-One program. Each month volunteers attempt to contact members by phone who have a birthday that month. If we are unable to reach the member by phone a letter is then sent to the member. In addition, each member should receive a hand-signed birthday card. Our goal is to learn what our member's needs are and to let them know we care about them.

Advocacy & Legislation

We remain active with issues regarding advocacy and/or legislation which affect our members or the disabled community as a whole. This fiscal year we worked to resolve several issues brought to our attention by various Zia PVA members. We are active in the Albuquerque public transportation program, holding positions on various transportation committees. We also meet with our state representatives in Washington, DC, during the annual PVA Advocacy/Legislative Training Seminar.

Sports and Recreation

We have been using the Chapter bus this Fiscal Year to take SCIC patients to various outings, both sporting events and recreation outings. We hosted a Step Outside Trap Shooting event at the beginning of the fiscal year. We also sponsored participation in several PVA Trap Shoots.

Computer Assisted Technology

During Fiscal Year 2008, we assisted 72 SCI/D veterans to obtain new machines, adaptive equipment, and/or system upgrades. We have continued installing the Windows XP operating system due to the continue problems people seem to have with Vista.

We continue to furnish high-speed internet in the SCIC and in the Z-ACT training rooms.

We receive donations of computers from the US Air Force, Los Alamos Laboratories, the US Army Corp of Engineers, as well as receiving donations from various individuals and corporations through the Zia Chapter office.

**Zia Chapter
Paralyzed Veterans of America
Statements of Financial Position
September 30, 2008 and 2007**

	<u>2008</u>	<u>2007</u>
<u>Assets</u>		
Current Assets		
Cash & Cash Equivalents	\$ 168,198	\$ 81,004
Cash Restricted for VAVS	7,538	10,258
Accrued Interest Receivable	897	1,874
Prepaid Expenses	7,373	19,438
Total Current Assets	<u>184,006</u>	<u>112,574</u>
Long-Term Investments, At Fair Value		
Exchange Traded Funds	132,934	326,314
Corporate Bonds	57,816	61,148
Total Long-Term Investments	<u>190,750</u>	<u>387,462</u>
Property and Equipment		
Land	37,877	37,877
Land Improvements	13,279	16,693
Building and Improvements	91,327	91,132
Construction in Progress	16,500	-
Office Furniture and Equipment	32,380	37,418
Vehicle	10,818	10,394
Sports Equipment	13,888	13,888
	<u>216,069</u>	<u>207,402</u>
Less Accumulated Depreciation	104,792	103,603
Net Property and Equipment	<u>111,277</u>	<u>103,799</u>
Total Assets	<u>\$ 486,033</u>	<u>\$ 603,835</u>
<u>Liabilities and Net Assets</u>		
Current Liabilities		
Accounts Payable	\$ -	\$ 1,305
Payroll Taxes Payable and Benefits Payable	2,313	2,063
Accrued Compensation and Benefits	8,564	3,930
Funds Held for VAVS Scholarships	7,538	10,258
Total Current Liabilities	<u>18,415</u>	<u>17,556</u>
Net Assets		
Unrestricted	467,618	585,279
Temporarily Restricted	-	1,000
Total Net Assets	<u>467,618</u>	<u>586,279</u>
Total Liabilities and Net Assets	<u>\$ 486,033</u>	<u>\$ 603,835</u>

**Zia Chapter
Paralyzed Veterans of America
Statement of Activities
Years Ended September 30, 2008 and 2007**

	<u>2008</u>			<u>2007</u>		
	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Total</u>	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Total</u>
Support and Revenues						
PVA Grant	\$ 200,585	\$ -	\$ 200,585	\$ 191,325	\$ -	\$ 191,325
Contributions	26,679	-	26,679	12,900	5,500	18,400
Investment Return	(42,605)	-	(42,605)	49,503	-	49,503
Special Events	4,711	-	4,711	-	-	-
Advertising	10	-	10	896	-	896
Membership Dues	-	-	-	60	-	60
Other	5,735	-	5,735	522	-	522
Net Assets Released from Restrictions	1,000	(1,000)	-	4,500	(4,500)	-
Total Support and Revenues	196,115	(1,000)	195,115	259,706	1,000	260,706
Expenses						
Program Services						
Membership and Benefits	116,552	-	116,552	97,036	-	97,036
Public Affairs	69,256	-	69,256	58,013	-	58,013
Research and Education	15,369	-	15,369	13,092	-	13,092
	201,177	-	201,177	168,141	-	168,141
Supporting Services						
Management and General	20,132	-	20,132	24,780	-	24,780
Fund Raising	92,467	-	92,467	9,890	-	9,890
	112,599	-	112,599	34,670	-	34,670
Total Expenses	313,776	-	313,779	202,811	-	202,811
Change in Net Assets	(117,661)	(1,000)	(118,661)	56,895	1,000	57,895
Net Assets, Beginning of Year	585,279	1,000	586,279	528,384	-	528,384
Net Assets, End of Year	\$ 467,618	-	\$ 467,618	\$ 585,279	\$ 1,000	\$ 586,279